2021 Full Year Results

24 May 2022





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Overview	Shanker Patel, CEO
Financial review	Chris Day, CFO
Strategy update & ESG	Shanker Patel / Chris Day
Summary & outlook	Shanker Patel
Q&A	



Overview



Highlights

A year of strong growth and strategic progress.

Exceeded market expectations

£363.3m revenue, LFL growth of 18.1% vs FY20 and 20.8% vs FY19

- £22.3m Adjusted EBITDA, an increase of 40.1% vs FY20
- Adjusted EPS of 5.48 pence, an increase of 58.4% (FY21: 3.46 pence)

Strong market momentum

- Large opportunity Lords holds <1% of £55bn addressable market
- Housing transactions remain buoyant and supporting demand
- Requirement to decarbonise UK built environment

Strategic progress

- £500m revenue target in 2024 within reach
- Seven acquisitions to date offer product and geography extension
- Multiple portfolio brands focused on national expansion
- Exec Board leading formal ESG strategy
- Target 7.5% EBITDA margin in medium term

Digital momentum

- Significant progress,FY21 digital revenue+29.9%
- Eight transactional websites, developed and managed in-house
- Increasing Buy It Yourself Trend (BIY)
- Highly effective customer acquisition tool

Customer demand remains robust, Board expectations unchanged for FY22.

Financial Review



2021 Financial Highlights

	FY21	FY20 (Restated)*	Change
Revenue	£363.3m	£287.6m	+£75.7m / +26.3%
Adjusted EBITDA	£22.3m	£15.9m	+£6.4m / +40.1%
Adjusted EBITDA Margin	6.1%	5.5%	+0.6%
Profit Before Tax	£8.0m	£3.6m	+£4.4m / +122.1%
Adjusted Earnings Per Share	5.48p	3.46p	+2.02p / +58.4%
Return On Capital Employed	27.0%	18.8%	+8.2%
Dividend per share	1.89p	0.00p	+1.89p
Net Cash / (Debt)**	£6.3m	£(22.9)m	£29.2m
Free Cash flow conversion %	87.4%	86.2%	+1.2%

- Significant revenue growth, +£75.7m v FY20 (18.1% LFL vs FY20 and 20.8% 2yr LFL vs FY19)
- EBITDA margin enhanced to 6.1%, +0.6% v FY20
- Maiden dividend of 1.89 pence per share aligned to our progressive dividend policy

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• Free cash flow conversion is robust at 87.4%

* Restatement of IFRS16 accounting

** Before IFRS adjustment

2021 Financial Highlights - Merchanting

Divisional financial performance was materially above FY20, demonstrating the success of both our organic and acquisition growth strategies.

12 months ended 31 Dec (£m)	FY21	FY20*	Change
Total revenue	£130.5m	£84.0m	+£46.5m / +55.4%
LFL Growth vs FY20	+27.6%		
2yr LFL Growth vs FY19	+20.4%		
Adjusted EBITDA	£12.0m	£6.8m	+£5.2m / +76.5%
Margin	9.2 %	8.1%	+1.1%

- Strong revenue growth, +£46.5m v FY20 (27.6% LFL and 20.4% 2yr LFL)
- EBITDA margin progression achieved through range extension, operational leverage and accretive acquisitions
- Acquisitions in FY21 and Q1 FY22 performing in line with expectations

*Restated



2021 Financial Highlights – Plumbing & Heating

Investment in Plumbing & Heating division since 2019 acquisition positions the division for EBITDA accretive growth in the medium term.

12 months ended 31 Dec (£m)	FY21	FY20	Chage
Total revenue	£232.8m	£203.6m	+£29.2m / +14.3%
LFL Growth vs FY20	+14.3%		
2yr LFL Growth vs FY19	+21.0%		
Adjusted EBITDA	£10.3m	£9.1m	+£1.2m / 13.2%
Margin	4.4%	4.5%	-0.1%

- Continued organic revenue growth, 14.3% LFL and 21.0% 2yr LFL
- Investment in ERP system, commercial function and product range will yield enhanced EBITDA margin in the medium term



2021 Financial highlights – Free cash flow

£m	FY21	FY20
EBITDA	20.1	15.4
Exceptional Items	2.2	0.5
Adjusted EBITDA	22.3	15.9
Working capital movement	1.0	0.2
Тах	(1.8)	(0.6)
Other	0.2	0.0
Adjusted Cash generated by operating activities	21.7	15.5
Сарех	(1.3)	(0.4)
Interest paid	(0.9)	(1.4)
Free cash flow	19.5	13.7
Cash conversion %	87.4%	86.2%

Free cash flow of £19.5m, 87.4% cash conversion

Working capital continues to be tightly controlled, generating net inflow of £1.0m

Cap ex relates to strategic initiatives including:

- Capacity in P&H (relocation of two sites)
- P&H ERP optimisation to enable strategy of extended product range and margin optimisation
- New site opening in Merchanting to expand Lords BM presence in the South East

Strategic Update



Investment Proposition

Organic

- Significant opportunity to broaden product range
- Multiple brands with expansion potential

Acquisitions

- Pipeline remains active
- Target 3-4 per annum
- Target 4-6x maintainable EBITDA
- People, Plant,
 Premises (3 P's) key
 to success

Digital

- In-house expertise accelerating growth
- Exceptional customer acquisition tool
- Digital informing brand
 expansion

ESG

- Embedded in decision
 making
- ESG initiatives adding great value
- 5yr strategy to be formalised in FY22









Execution of Acquisition Strategy in Q1 2022



- Revenue £43.3m / EBITDA £3.9m / 4.2x EBITDA multiple (plus freehold and excess cash)
- ✓ Specialist drylining and insulation distributor
- ✓ Key management retained
- ✓ Opportunity: extensive customer cross sell, geographic expansion (South of England), digital presence



- ✓ Revenue £6.8m / EBITDA £0.6m / 5.0x EBITDA multiple
- ✓ **Opportunity**: Product range extension and geographic fit
- ✓ Enables Lords Builders Merchants roofing implants
- ✓ Key management retained



- ✓ Revenue £27.6m / EBITDA £2.0m / 4.7x EBITDA multiple
- ✓ National distributor of plumbing spares with 5x plumbers merchants regionally adjacent to Mr Central Heating network
- ✓ Key management retained
- ✓ Opportunity: extensive customer cross sell, digital presence, supplier alignment, gross margin upside, Mr Central Heating range extension

hevey building supplies

- ✓ Acquisition of Grafton GB Sudbury branch
- ✓ Revenue £5.1m / Adjusted EBITDA £0.5m / 4.4x EBITDA multiple
- ✓ **Opportunity:** Geographic fit with Hevey Building Supplies
- ✓ Low competitor density in local market
- ✓ Key management retained



Revenue growth target: £500m by 2024



Revenue growth driven by:

- Organic product range extension, new geographies
- Digital in-house expertise, high growth opportunity
- Core Acquisitions £5m to 50m revenue per transaction, 3 to 4 transaction per annum

Medium term EBITDA margin of 7.5%



Illustrative and not to scale

Our targets:

- 1. Grow revenues to £500m by 2024, +38% upside v FY21
- 2. 1.5% growth in EBITDA margin over medium term
- 3. Progressive dividend policy

Strategy enabled by cash generation

Disciplined capital allocation and balanced working capital will continue to enable growth trajectory



Outlook



Outlook

- Underlying fundamentals of our markets remain positive.
- Customer demand remains robust in FY22 year to date.
- FY21 / FY22 acquisitions performing in line with expectation.
- We continue to manage boiler supply issues, inflation and supply chain pressures.
- Board remain confident in ability to deliver FY22 market expectations.
- Market share growth via organic, digital and acquisitive opportunities, of which there are many.
- Well positioned to deliver £500m Group revenue by 2024 whilst growing EBITDA margin to 7.5% in the medium term.



